# WATER FOR VICTORIA

## Action Status Report

## July 2022

### Overall Action Status:

Work is underway on all 69 actions

**52** - Complete and now business as usual

**10** - In progress

**7**- In progress with revised time frame

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| ACTION | STATUS | HIGHLIGHT | | | TIMEFRAME | |
| **Chapter 2: Climate change** | | | | | | |
| Action 2.1 Achieve net-zero emissions in the water sector | Complete and now business as usual | The Minister for Water released the updated Statement of Obligations (Emission Reduction) in May 2022 committing water corporations to achieving a collective 42.4% reduction in emissions by 2025, 93.7% by 2030, and 100% (achievement of net-zero) by 2035. Water corporations are also committed to sourcing 100% of their energy needs from renewable energy sources by 2025. This puts water corporations on the pathway to achieving this action 15 years earlier than originally scheduled. | | | Ongoing | |
| Action 2.2 Understand and apply climate science to water management | Complete and now business as usual | Research strategy developed, and investment has been made through funding agreements with research institutions to continue research into the impact of climate change on water availability, and to prepare and provide guidance for planning Victoria’s future. | | | Ongoing | |
| Action 2.3  Lead climate change adaptation across Victoria’s water system | Complete and now business as usual | Following successful delivery of a pilot Water Sector Climate Change Adaptation Plan, the legislated *Water Cycle Climate Change Adaptation Action Plan 2022-26*, was released in February 2022, with 21 new actions. This latest Plan is the first prepared in accordance with the requirements of the *Climate Change Act 2017*. Under the legislation, Adaptation Action Plans are to be prepared for seven systems every five years. | | | Ongoing | |
| Chapter 3: Waterway and catchment health | | | | | | |
| Action 3.1  Improving arrangements for urban waterways | Complete and now business as usual | The Yarra Strategic Plan, *Burndap Birrarung burndap umarkoo*, was released in February 2022. This embeds as business as usual many of the objectives of the Yarra River Protection Ministerial Advisory Committee (MAC) for the river and its parklands. Other key actions from the Yarra River Action Plan (the Government’s response to the MAC) have also been implemented including changes to the Victorian Planning Provisions to improve management of stormwater, release of the first State of the Yarra and its Parklands Report, watering of the Bolin Bolin billabong and stronger planning controls for the Yarra.  The government has also applied these objectives to other major urban waterways, with the release of the Waterways of the West and Rivers of the Barwon (*Barre Warre Yulluk*) Action Plans in 2021, and implementation of the short-term actions is underway. | | | Ongoing | |
| Action 3.2  Protect water quality through the State Environment Protection Policy | Complete and now business as usual | Under *the Environment Protection Act 2017* the SEPP no longer has a formal legal role. The Act introduces new duties such as the [general environmental duty](https://www.epa.vic.gov.au/for-business/new-laws-and-your-business/general-environmental-duty) (GED) and new subordinate instruments.  Some of the content in SEPP is:   * replaced by the GED * in environment reference standards or regulations * reframed as EPA guidance.   More information is available in the EPA publication [*Using SEPPs and WMPs in the new environment protection framework guide*](https://www.epa.vic.gov.au/about-epa/publications/1994). | | |  | |
| Action 3.3  Invest in integrated catchment management | Complete and now business as usual | A new ministerial statement has been released building on the legacy of Our Catchments, Our Communities for better stewardship. Current investment continues to support the finalisation of regional catchment strategies and delivering the next round of stewardship and partnership projects across Victoria through continuing action of DELWP, Catchment Management Authorities, sector partners, Traditional Owners and the community. | | | Ongoing | |
| Action 3.4  Provide long-term investment to improve waterway health | Complete and now business as usual | New agreements with delivery partners are currently being developed to continue delivery of on-ground works to maintain and improve the health of our waterways out to 2024.  Following the successful trial of the initial 10 flagship projects (which continue to be delivered), an additional nine flagship projects have been established, with new approaches for tracking progress and reporting being trialled at these waterways. | | | Ongoing | |
| Action 3.5  Improve environmental water management in  a changing climate | Complete and now business as usual | New environmental entitlements have been established for the Thomson and Barwon Rivers. Investment has been made in environmental works for priority waterways and project work is underway. An additional $17 million capital stimulus investment in environmental waterway works projects is also being undertaken in Northern Victoria. New environmental water recovery targets have been identified through the new Central and Gippsland Region Sustainable Water Strategy. | | | Ongoing | |
| Action 3.6  Better monitor and report on the benefits of environmental watering | Complete and now business as usual | Reporting on benefits of environmental watering is published annually in the Victorian Environmental Water Holder Reflections booklet and DELWP’s annual report. CMAs regularly use the outcomes from statewide environmental flows monitoring programs to provide information to their partners, stakeholders and the broader community about the benefits of environmental watering. Environmental water outcomes will also be addressed in the State of the Environment report in 2023. | | | Ongoing | |
| Action 3.7  Ensure clear and transparent charging arrangements | In progress with revised time frame | Consultation with key stakeholders is underway. | | | 2023 | |
| Action 3.8  Support community partnerships and  citizen science | Complete and now business as usual | Waterway citizen science programs continue to be supported across Victoria. The Angler Riparian Partnerships Program is now complete. Over four years, 156 angling clubs and community groups participated in 35 events and helped to plant 41,555 native trees and shrubs and control 174 hectares of weeds in 39 separate projects. These efforts improved 70 kilometres of riparian land along 30 waterways across Victoria. | | | Ongoing | |
| Action 3.9  Improve knowledge  and information about waterways and catchments | Complete and now business as usual | Improvements to monitoring, evaluation and reporting programs have been implemented and a range of programs have been delivered, including the Riparian Intervention Monitoring Program, Wetland Intervention Monitoring Program, Native Fish Report Card, state-wide monitoring of benefits of water for the environment for rivers and wetlands, and state-wide Index of Estuary Condition.  A waterway research hub was also established to support more coordinated strategic research and monitoring. New data on aquatic biodiversity has been acquired using eDNA methods from over 1800 locations along Victoria's rivers and streams. This data will be incorporated into state and regional strategy updates. | | | Ongoing | |
| Chapter 4: Water for agriculture | | | | | | |
| Action 4.1  Supporting regional development  and change | Complete and now business as usual | Water corporations are continuing to work with regional stakeholders to support regional development. | | | Ongoing | |
| Action 4.2  Invest in rural  water infrastructure | Complete and now business as usual | Investment principles have been embedded in decision making, with six irrigation modernisation and domestic and stock pipeline projects complete, and five capital projects currently underway throughout the state. 14 feasibility studies have been completed, which may generate business cases for further government investment.  In 2021, Commonwealth investment was also secured through the National Water Grid Fund Connections Funding Pathway, with the investment going towards nine construction projects. | | | Ongoing | |
| Action 4.3  Help irrigation  districts adapt | Complete and now business as usual | Delivery share review is complete, with actions completed or embedded as business as usual from July 2021. Rural water corporations are working with their irrigation communities to adapt through modernisation, reform and innovation projects, and continue to engage with customers and other key stakeholders to ensure irrigation districts remain affordable and attractive to new businesses. | | | Ongoing | |
| Action 4.4  Reduce barriers to change and support communities  in irrigation districts | Complete and now business as usual | The initial four-year Sustainable Irrigation Program is complete, with a further four years now being delivered until 2024. This program will assist irrigators through decision support, whole farm planning and a range of incentives and extension programs.  In the Goulburn Murray Irrigation District, a project to reduce barriers to change by establishing an Agricultural Redevelopment Coordinator to streamline irrigation redevelopment across the district is underway. In West Gippsland, the Newry Farm Planning project is providing irrigators connecting to the Newry Pipeline the opportunity to prepare or update a whole farm plan for their property, reducing barriers to plan for the future. | | | Ongoing | |
| Action 4.5  Improve water  delivery efficiency in irrigation districts | Complete and now business as usual | Water savings protocol and independent technical review are in place as part of a robust process to verify water savings, while work in evaluating on-farm water use efficiency continues. Funding has been provided to Agriculture Victoria for continuing work in evaluating on-farm water use efficiency. | | | Ongoing | |
| Action 4.6  Manage salinity, waterlogging and  water quality | Complete and now business as usual | Salinity management and monitoring programs in irrigation and dryland areas are underway and ongoing. The new Victorian Irrigation Drainage Program Strategic Direction 2021-2024 has been completed. | | | Ongoing | |
| Action: 4.7  Manage irrigation developments | In progress with revised timeframe | The Mallee, Northern Victorian and Gippsland Irrigation Development Guidelines (IDGs) were updated in 2021 and are now being implemented. Gippsland and South West IDGs have been drafted.  In 2021-22, a review of Irrigation Licensing Guidance Material was undertaken. Implementation of the recommendations is now underway. | | | 2016-2023 | |
| Action 4.8  Improve salinity management in the Mallee | Complete and now business as usual | Investment Guidelines for the Salinity Impact Charges have been implemented for 2020-21. An independent review of salinity charges is complete and two new Determinations put in place. Revised annual salinity impact charges came into effect on 1 January 2021. An interstate comparison of salinity management in the Mallee has been completed and Victoria continues to work with interstate jurisdictions on the management of salinity through the Basin Salinity Management Advisory Panel. | | | Ongoing | |
| Action 4.9  Improve management of  emergency water supply | In progress with revised timeframe | The Emergency Water Supply Point (EWSP) network was reviewed and works completed in 2016. Additional funding for improving access to supply points was announced in 2019 as part of drought support, and a total of 11 new EWSPs were constructed through this project.  In 2021, an independent review was conducted which focused on identifying established infrastructure associated with emergency water supply and the consideration of where new infrastructure was required.  In 2021-22, additional funding was announced for the extension and improvement of EWSP infrastructure across bushfire affected communities under the Victorian Government Building Works Package and the Commonwealth National Water Grid Fund. This will be allocated across several priority Local Government Areas identified through the 2021 review, with construction of new EWSPs and upgrades on existing infrastructure to be completed by mid-2023. | | | 2023 | |
| Action 4.10  Develop a rural  drainage strategy | Complete and now business as usual | Strategy finalised in late 2018. Implementation is taking place through the delivery of key actions including the development of a Rural Drainage Resource Kit for landholders and partner agencies. | | | Ongoing | |
| Action 4.11  Balance water recovery for the Murray-Darling Basin | In progress | In October 2020, the Minister for Water announced the Connections project had completed works to achieve the 429 GL water savings target. This major achievement reflects the project’s successful delivery on time and within budget. A report on the socio-economic impacts of the Basin Plan on Victoria was released in 2018 and is being updated in 2022. Work continues with the Federal Government, other Basin jurisdictions and the Murray-Darling Basin Authority to ensure effective governance of the process to deliver environmental offsets. Through the Off-Farm Efficiency Program, DELWP will monitor project applications to ensure funded projects comply with the agreed socio-economic criteria.  In 2021, the Commonwealth funded the $177.5m GMW Water Efficiency Project to deliver off-farm infrastructure works and modernisation in the Goulburn Murray Irrigation District, and the Mitiamo Pipeline Project was completed. Commonwealth funding of $37.9 million for the Lower Murray Water - Water Efficiency Project was also announced in 2022. | | | Until completion of Basin Plan | |
| Chapter 5: Resilient and liveable cities and towns | | | | | | |
| Action 5.1  Use diverse water sources  to protect public spaces | Complete and now business as usual | Through Urban Water Strategies, water corporations have identified ways to meet future demand through diversification of water supplies. On ground opportunities for increased use of diverse water sources are being identified and progressed through the state’s Integrated Water Management (IWM) Forums and water corporations’ Drought Preparedness Plans. The EPA released revised recycled water guidelines in 2021, which clarifies and improves regulatory arrangements to support the increased uptake of safe and suitable uses of recycled water. The EPA's stormwater guidance released in 2021 provides performance objectives for flow reduction volume to inform priority areas for stormwater harvesting. | | | Ongoing | |
| Action 5.2  Better urban water planning to address key challenges | Complete and now business as usual | All urban water strategies released in 2017, including the Melbourne System Strategy. Revised Guidelines for the development of Urban Water Strategies were released in early 2021. The five-year updates of Urban Water Strategies across Victoria are on track for completion in 2022, with a few water corporations receiving extensions into late 2022 in order to align with the final Central and Gippsland Region Sustainable Water Strategy. | | | Ongoing | |
| Action 5.3  Reinvigorate water efficiency programs  for Melbourne and  regional Victoria | Complete and now business as usual | Water corporations are continuing to promote Target 155 (metro) and Target Your Water Use (regional) through bills, website and social media.  A Water Efficiency Strategy promoting collaboration has been supported by all urban water corporations and the Schools Water Efficiency Program (SWEP) has been extended to over 1,320 schools. A DELWP facilities trial with 30 sites has been completed, resulting in significant water savings.  The Victorian government continues to fund the Community Rebate and Community Housing Retrofit Programs. These programs have provided 16,326 rebates to customers in vulnerable and hardship situations to reduce their water consumption and water bills. This is done by improving the water efficiency of appliances, fixing leaks and undertaking other efficiency upgrades, working directly with customers or through not-for-profit emergency and community housing organisations.  The new Central and Gippsland Region Sustainable Water Strategy includes eight strong urban water efficiency actions, ranging from an ambitious behaviour change program to actions to improve council and business water efficiency. | | | Ongoing | |
| Action 5.4  Make the most  of our investment  in wastewater | Complete and now business as usual | Melbourne Water released its Melbourne Sewerage Strategy in 2018. Opportunities for resource recovery from wastewater are being explored through the Strategy and through IWM Forums and Intelligent Water Networks. | | | Ongoing | |
| Action 5.5  Improve stormwater management for greener environments and healthier waterways | In progress with revised time frame | Victoria Planning Provisions changes have been implemented. The Stormwater Ministerial Advisory Council’s recommendations to build technical expertise, increase awareness and improve guidance has been implemented through training, communications and an online portal.  Stronger state building and plumbing regulations for rainwater tanks are being considered, subject to a Regulatory Impact Statement. Policy options for improving tank installation and maintenance are also being examined. | | | Ongoing | |
| Action 5.6  Work across government  for healthy and resilient urban landscapes | Complete and now business as usual | Water related benefits are considered and incorporated into key government strategies on an ongoing basis. Victoria Planning Provisions have been amended to include stormwater management, and work is underway with government partners, including DELWP Planning, EPA, and VPA. | | | Ongoing | |
| Action 5.7  Represent community values and local opportunities in planning | Complete and now business as usual | 15 IWM forums have been established across Victoria, and place-based IWM Plans are being developed and implemented at a range of scales – local, precinct and catchment. Catchment scale IWM Plans have been completed for Metropolitan Melbourne’s five catchments and regional IWM strategic direction statements have been refreshed to reflect community and Traditional Owner values in IWM priorities. | | | Ongoing | |
| Action 5.8  Put integrated water management  into practice | In progress | A collaborative prioritisation process by IWM forums has led to government co-investment and progress of 137 IWM projects, with additional projects self-funded and supported by IWM forum collaborations. Economic evaluation tools and guidance have been developed that are being used within the water sector. Targeted training and development programs have been undertaken to improve capacity and participation in IWM and planning. Further work is being undertaken to strengthen IWM in land use planning and consider more systemic funding options for IWM projects that contribute to water security. | | | Ongoing | |
| Chapter 6: Recognising and managing for Aboriginal values | | | | | | |
| Action 6.1  Recognise Aboriginal values and objectives of water | Complete and now business as usual | Over the past four years we have invested in eight projects led by Traditional Owners to better define and document Aboriginal values, uses, and aspirations of Victoria’s waterways and catchments. These projects explore cultural mapping, seasonal watering plans, water management plans, and research of cultural and environmental flows. | | | Ongoing | |
| Action 6.2  Include Aboriginal values and traditional ecological knowledge in water planning | In progress with revised timeframe | Changes have been made to the Water Act 1989 and the Catchment and Land Protection Act 1994 to recognise Aboriginal cultural values and knowledge in water and catchment management processes, which has enabled Traditional Owners to participate in statewide water policy and strategy development.  An Aboriginal Water Officers network has also been established and is proving to be an effective community of practice for the officers involved to share stories, work, learn and build capacity. The AWOs are also an important conduit to Traditional Owners groups and communities in improving capacity and knowledge of water planning and management. | | | Ongoing | |
| Action 6.3  Support Aboriginal  access to water for economic development | In progress with revised timeframe | In partnership with the Federation of Victorian Traditional Owner Corporations and Murray Lower Darling Indigenous Nations, a suite of on ground projects with 12 Traditional Owner groups has been developed under the Economic Development initiative. An evaluation of the initiative and the Values and Uses initiative is complete and will inform the design of the Aboriginal Water Program to better reflect the aspirations of Traditional Owners.  Projects investigating water access opportunities and barriers for water-related enterprises have been completed and the Cultural Waters for Cultural Economies report focusing on legal barriers and opportunities to access water has been delivered. *Water is Life*, an Aboriginal access to Water roadmap, has been developed to guide future policy direction to support Aboriginal access to water for self-determined purposes.  The new Central and Gippsland Region Sustainable Water Strategy will identify ways to return water to Traditional Owners to support cultural, economic and spiritual values and uses as determined by Traditional Owners in the region. | | | Ongoing | |
| Action 6.4  Build capacity to increase Aboriginal participation in water management | In progress with revised timeframe | Since 2016, funding has been provided for Aboriginal Water Officers, to develop and maintain partnerships between Traditional Owners and Government and build capacity for Aboriginal participation in Victoria’s water management frameworks. | | | Ongoing | |
| Chapter 7: Recognising recreational values | | | | | | |
| 7.1 Include recreational values in water and waterway planning | Complete and now business as usual | Amendments were made to the *Water Act 1989* in 2019, and recreational and social values and uses have been incorporated into subordinate instruments where relevant. Support and guidance are being provided to water sector agencies as these changes take effect. | | | Ongoing | |
| 7.2 Help communities understand how to achieve their recreational objectives | Complete and now business as usual | Through the Boosting Recreational Water Use initiative (BRWUI), nine site-based projects have brought together water authorities, local councils and community groups to improve recreational access and experience at the Wimmera, Werribee, Barwon, Maribyrnong and Campaspe Rivers, Moonee Ponds Creek, Blue Rock, Eildon and Eppalock. Governance requirements and community engagement has been strengthened to ensure agencies continue to engage with recreational user groups and provide user friendly information. Building on BRWUI, further investment is now supporting the delivery of fifteen site-based projects across the state. | | | Ongoing | |
| 7.3 Support recreation at water storages through infrastructure and better information | Complete and now business as usual | Water corporations continue to provide recreational management services and facilities at storages and are progressing land and recreation management plans for water storages of significant recreational value. | | | Ongoing | |
| **Chapter 8: Water entitlements and planning** | | |  |  | |  |
| Action 8.1  Ensure a strong, responsive water entitlement system | In progress | Work is being undertaken to simplify regulatory instruments for the management of water systems and improve consistency, transparency and accountability, maintain the integrity, and ensure a strong and responsive framework for bulk water entitlements and systems. | | | Ongoing | |
| Action 8.2  Provide greater  flexibility and choice  for licence-holders | Complete and now business as usual | An investigation into take and use licences has been completed. DELWP is considering enhancements to the water licensing framework that will improve flexibility and certainty to entitlement holders. | | | Ongoing | |
| Action 8.3  Investigate increased flexibility for taking water under winter-fill licences | Complete and now business as usual | Preliminary investigation has been completed, concluding that it would be a highly unreliable source of water. Further work to be undertaken to consider the value and feasibility of increased flexibility under a changing climate. | | | Ongoing | |
| Action 8.4  Better record and report  on emerging significant  uses of water | Complete and now business as usual | Annual Water Accounts continue to report on significant uses of water. Long-term water resource assessment and Sustainable Water Strategies will review risks to Victoria’s water resources. Relevant information was included in the 2021 draft and 2022 final Central and Gippsland Region Sustainable Water Strategy. | | | Ongoing | |
| Action 8.5  Ensure a modern compliance regime  that works | Complete and now business as usual | Victoria takes active steps to continue to improve compliance and enforcement frameworks, including amending legislation, implementing new regulations and improving performance reporting. Regulations are now in place so that water corporations can apply penalty infringement notices (PINs) or “on-the-spot” fines for unauthorised take up to 10 ML. All water corporations with rural customers have Metering Action Plans outlining actions to ensure accurate metering and measurement of water, including the application of telemetry ‘real-time data’ for high-risk sites. | | | Ongoing | |
| Action 8.6  Commence the long-term water resource assessment (LTWRA) process | Complete and now business as usual | The Long-Term Water Resource Assessment (LTWRA) for southern Victoria was released in March 2020. Legislation has been amended to allow for the findings of a LTWRA to be considered through the Central and Gippsland Region Sustainable Water Strategy and to delay the LTWRA for Northern Victoria so that it can align with and inform the Basin Plan review in 2026. The findings of the LTWRA have informed the actions contained in the 2021 draft and 2022 final Central and Gippsland Region Sustainable Water Strategy. | | | Ongoing | |
| Action 8.7  Commence sustainable water strategy  (SWS) reviews | Complete and now business as usual | The Central and Gippsland Region Sustainable Water Strategy review is complete and was released in 2019. The Western Region and Gippsland Region 5-yearly assessments were completed and released in late 2018.  The new Central and Gippsland Region Sustainable Water Strategy was developed in 2021-22. Public consultation on the draft was held from October – December 2021. It includes a range of climate change scenarios and considers opportunities to achieve shared benefits and recreational values. DELWP has partnered with Traditional Owners to develop the strategy, with Traditional Owners represented on the Consultative Committee. | | | Ongoing | |
| Action 8.8  Align the sustainable  water strategy  and long-term water resource assessment processes | Complete and now business as usual | Legislation has been amended to align the SWS and LTWRA processes. | | | Ongoing | |
| Action 8.9  Improve rural water  supply planning | In progress | Rural water corporations have continued to improve provision of information on water resource availability through publication of annual water outlooks. Draft guidelines for the development of low flow contingency plans have been developed and consultation with water corporations is underway with pilot low flow contingency plans to be developed for priority systems as a next step. | | | Ongoing | |
| Action 8.10  Provide clear information about water resources to the community | Complete and now business as usual | Annual water accounts have been released via an interactive website as well as a comprehensive written report. Regular water resource reporting has been improved and the development of a new accounts website with even more detail is in progress. A *water market watch* app with real-time market information has been released.  In collaboration with the Geography Teachers' Association of Victoria (GTAV), teacher and student water units for Years 7 and 10 have been developed to include DELWP's rich water data and new digital information products. DELWP and GTAV have commenced stage 2 which will involve curating an online space for teachers to access the wealth of information available from Water Corporations and DELWP on the water life cycle.  Work is well advanced in the redevelopment of the Water Information Management System to meet end-user expectations. | | | Ongoing | |
| Action 8.11  Improve water resource information to support planning and decisions | Complete and now business as usual | Real-time monitoring is in operation, and agreements are in place with over 50 regional monitoring partners to continue statewide surface water and groundwater monitoring networks. The transition from 3G to 4G surface water monitoring is almost complete. The 4G groundwater transition is underway. Water resource assessment and modelling capabilities have been strengthened to improve understanding of water availability, use and impacts of climate change, and are being used to inform evidence-based policy. | | | Ongoing | |
| Chapter 9: Realising the potential of the grid and markets | | | | | | |
| Action 9.1  Develop a grid  oversight function | Complete and now business as usual | A grid oversight function, the Water Grid Partnership, has been established and the first biennial statement on water resources status across the state was released in October 2018. Since then, further work has been completed to improve understanding of water availability, demand, risks, level of security and potential future grid augmentations – key inputs to the Central and Gippsland Region Sustainable Water Strategy. The second biennial statement, improved to be more interactive, went live on the DELWP website in 2021.  The findings of this work have informed the 2021 draft and 2022 final actions contained in the Central and Gippsland Region Sustainable Water Strategy. This includes a commitment to a new governing arrangement (Executive Advisory Committee) and development of a Water Grid Plan by mid-2023. | | | Ongoing | |
| Action 9.2  Plan for future grid augmentations | Complete and now business as usual | Potential future grid augmentation options will be considered through biennial statements, as well as through the Water Grid Plan and Urban Water Strategies.  The findings of this work have informed the actions contained in the 2021 draft and 2022 final Central and Gippsland Region Sustainable Water Strategy. This includes a commitment to a new governing arrangement (Executive Advisory Committee) and development of a Water Grid Plan by mid-2023. | | | Ongoing | |
| Action 9.3  Improve the effectiveness  of water markets | Complete and now business as usual | A report on market effectiveness has been completed and improvements to water market oversight are in progress. Annual audits of water broker performance have been delivered.  Work has also been undertaken to influence and contribute to joint government priorities including a water market reform roadmap based on the ACCC Murray-Darling Basin Water Markets Inquiry (March 2021) and associated final Roadmap due out by end 2022, and report on Managing Delivery Risks in the River Murray (2020). | | | Ongoing | |
| Action 9.4  Increase water market transparency and information sharing | Complete and now business as usual | Enhancements to the Victorian Water Register have been completed to improve public entitlement and trade services. Targeted consultation with the public on transparency preferences has been completed, informing new Water Market Insights website pages with dashboards on water availability, trade opportunities and how trade rules work, market prices, and large water owners. Significant progress has been made on building a new Victorian Water Register. | | | Ongoing | |
| Action 9.5  Develop the water market in south central Victoria | Complete and now business as usual | The south central water market trial is now complete with the findings of this work, not to proceed with the development of a fuller market, contained in the 2021 draft and 2022 final Central and Gippsland Region Sustainable Water Strategy.  Significant progress has been made on reforms to entitlements and pricing that will facilitate better management of pooled resources and provide better signalling for local and system scale augmentations – the findings of this work have informed actions in the 2021 draft and 2022 final Central and Gippsland Region Sustainable Water Strategy. | | | Ongoing | |
| Action 9.6  Improve trading rules in northern Victoria | In progress | Regulatory steps have been completed to implement refined long-term Goulburn to Murray trade and operating rules. The rules, announced in June 2022, ensure trade is only allowed within the ecological tolerances of the lower Goulburn River. The new assessment process was reviewed following the first year of implementation for the assessment of works licences and extraction shares in the Lower Murray. New legislation was passed in 2021 to further clarify arrangements for rationing during a shortfall event. | | | Ongoing | |
| Action 9.7  Develop trading rules in other water systems | Complete and now business as usual | A review of water entitlements and trading in western Victoria has been completed and actions to support trade in that system are being progressed. A review of the opportunities for trade between groundwater and surface water has been completed. Commitments to continue to improve groundwater trading were included in the Groundwater 2030 strategy. Work commenced with Southern Rural Water on a Macalister Irrigation District market platform trial to increase ease of trade. | | | Ongoing | |
| Chapter 10: Jobs, economy and innovation | | | | | | |
| Action 10.1  Improve engagement  with customers and the broader community | Complete and now business as usual | A continuous program has been implemented to ensure water corporations improve interactions with all customer groups. The water sector also continues to participate in regionally based forums to inform and deliver on Regional and Metro Partnership priorities.  Water corporations have continued to focus on customer engagement to inform pricing decisions under the PREMO model regulated by the Essential Services Commission. | | | Ongoing | |
| Action 10.2  Consult business  on future needs  and provide information  to support investment | Complete and now business as usual | Water corporations continue to engage with businesses on future needs and are building this into strategic planning processes. | | | Ongoing | |
| Action 10.3  Promote innovation  in the water sector | Complete and now business as usual | Investment has been made in the Cooperative Research Centre for Water Sensitive Cities to help drive innovative solutions to water problems, while fifteen Victorian water corporations, DELWP and VicWater continue to actively participate in Intelligent Water Networks.  In 2021, the Cooperative Research Centre for Water Sensitive Cities completed its operations. A new research centre, the Water Sensitive Cities Institute (WSCI), has been established in its place and DELWP has contributed funding to support the WSCI to focus work on regional IWM issues in Victoria. | | | Ongoing | |
| Action 10.4  Build capacity  and capability  in the water sector | In progress | Water corporations and CMAs are continuing to work with delivery partners to identify skills gaps and develop programs to improve skills and capacity in the sector, including traineeships, apprenticeships and Director development programs. DELWP will work with Traditional Owner Groups across 2022-2024 to develop a pipeline of First Nations Victorians who will make an expression of interest to be on a water board. | | | Ongoing | |
| Action 10.5  Provide third party access to existing infrastructure | Complete and now business as usual | A framework for third party access has been developed, which will enable other service providers to use existing infrastructure if required to achieve strategic objectives, such as augmenting water supply or treating wastewater. | | | Ongoing | |
| Action 10.6  Drive strong governance  and performance | Complete and now business as usual | Ongoing engagement across the water sector has improved governance and clarified performance expectations against an outcomes framework. | | | Ongoing | |
| Action 10.7  Promote gender equity in the water sector | Complete and now business as usual | The water sector has developed strategies and goals to increase and support both gender equity and Aboriginal inclusion including establishment of the Insight: Executive Leadership Program for women in water. The 12-month learning program targeting small regional and rural water sector organisations commenced in 2020 and moved seamlessly into a virtual learning environment. The program is running again in 2022 and 2024. | | | Ongoing | |
| Action 10.8  Increase Aboriginal inclusion in the water sector | In progress | The water sector is making positive change to improve Aboriginal inclusion in the water sector, including increasing the number of Aboriginal Victorians appointed to water authority boards. This work continued in 2021-22 with scholarships awarded to high potential individuals to receive AICD training in governance. In 2022-23 further funding is being used to improve the awareness of the water sector, and to develop high potential individuals for future board positions. | | | Ongoing | |
| Action 10.9  Support economic development through Aboriginal participation | In progress | The water sector is working with Traditional Owner groups to support increased Victorian Aboriginal self-determination by exploring and developing opportunities for Aboriginal enterprises to supply goods and services for the water sector. Water corporations and CMAs are also developing traineeship and employment programs for Aboriginal Victorians to increase participation in the sector. | | | Ongoing | |
| Action 10.10  Respond to the Royal Commission into  Family Violence | Complete and now business as usual | The Essential Services Commission has worked with water corporations to amend customer policies to include training and support, secure handling of information, debt management and referral of affected customers to specialist services. | | | Ongoing | |
| Action 10.11  Find ways to cut red tape | In progress | A review of administrative practices was undertaken, and amendments have been made to relevant legislation.  A project to improve and consolidate performance reporting for the sector is also underway, allowing the last five years of historical data (i.e. Annual Report, Corporate Plan and ESC Pricing data) to facilitate analysis of water sector performance and identify areas for improvement. The project will examine the possible development of a process and mechanism for a 'one-stop' approach to performance data collection from water corporations. A pilot database was completed in 2021-22 and is in the testing and development phase. | | | Ongoing | |
| Action 10.12  Improve emergency  management capability | In progress | The capability and capacity of the water sector to prepare and respond to water related incidents continues to be significantly improved, through training and emergency exercises, as well as improved emergency management processes and systems. Further capability has been included within DELWP’s Water and Catchments Group with the training of additional Water Duty Officers and Water Service Specialists. These roles support the 6 State Controllers for Class 2 water emergencies.  Water Corporations and CMAs roles and responsibilities in emergency management have been included in the State Emergency Management Plan (SEMP). Several SEMP Sub-plans have been updated, with DELWP reinforcing its emergency management capability.  Through the upgraded web-based Water Intelligence Platform, data on algal blooms, dam safety and other key water sector risks continue to be readily available to key stakeholders for monitoring, analysis and reporting. Additional funding has been secured to further enhance the functionality of modules within Floodzoom. | | | Ongoing | |
| Action 10.13  Deliver Water for Victoria | Complete and now business as usual | Project Office and Project Control Board have been established. Water for Victoria progress updates continue to be published, and monitoring, evaluation and reporting processes are in place for all initiatives funded by the Environmental Contribution. | | | Ongoing | |

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