









Action	Status	Highlight	Timeframe
Chapter 2: Climate change			
Action 2.1 Achieve net-zero emissions in the water sector	<b>4</b> 11	Water corporations Statement of Obligation and emissions reductions pledges complete. Water corporations have begun implementing emissions reductions and the sector is on track to meet its 2020 renewable energy use target of 25% by end of year.	Ongoing
Action 2.2 Understand and apply climate science to water management	¢	Research strategy developed, and investment has been made through funding agreements with research institutions to continue research into the impact of climate change on water availability, to prepare and provide guidance for planning Victoria's future.	2016 - 2020
Action 2.3 Lead climate change adaptation across Victoria's water system	¢	The pilot Water Sector Climate Change Adaptation Plan was delivered in 2018, and its 20 actions are now underway.	End 2020
Chapter 3: Waterway and c	atchment	health	
Action 3.1 Improving arrangements for urban waterways	<u>al</u>	The draft Yarra Strategic Plan has been released for public engagement, and other priority actions from the Yarra Action Plan have been implemented, including changes to the Victorian Planning Provisions to improve management of stormwater; release of the first State of the Yarra and its Parklands Report; watering of the Bolin Bolin wetlands; and consideration of the protections required for other urban waterways.	2020
		Two Ministerial Advisory Committees have been appointed and have delivered their recommendation to government for improved management for the Waterways of the West and Barwon Rivers.	
Action 3.2 Protect water quality through the State Environment Protection Policy (SEPP)	8	The new SEPP was gazetted in October 2018 and work is now underway with stakeholders on policy implementation.	-
Action 3.3 Invest in integrated catchment management	¢	19 projects now underway to strengthen integrated catchment management and deliver actions from <i>Our Catchments, Our Communities</i> .	2016 - 2020
Action 3.4 Provide long - term investment to improve waterway health	¢	10 large scale Flagship waterways projects have been established, with new approaches to monitoring and reporting back to communities being trialled. Regional Riparian Action Plan 5-year targets have been achieved ahead of schedule.	2016 - 2020









Action	Status	Highlight	Timeframe
Action 3.5 Improve environmental water management in a changing climate	¢	Investment has been made in environmental works for priority waterways and project work is underway. New environmental entitlements have been established for the Thomson and Barwon Rivers.	2016-2020
Action 3.6 Better monitor and report on the benefits of environmental watering	<b>A</b>	Reporting on benefits of environmental watering published annually in the Victorian Environmental Water Holder (VEWH)  Reflections booklet. Outcomes will also be reported by the Commissioner for Environmental Sustainability in 2021, in an Environmental Watering Outcomes – baselines science report, and in future State of the Environment reports.	Ongoing
Action 3.7 Ensure clear and transparent charging arrangements	Ш	Consultation with key stakeholders is underway.	2020
Action 3.8 Support community partnerships and citizen science	¢	Waterway citizen science programs and Angler Riparian Partnerships Program are underway across all regions. River Detectives program has been established in 101 schools across Victoria.	2016 - 2020
Action 3.9 Improve knowledge and information about waterways and catchments	¢	Improvements to monitoring, evaluation and reporting programs are underway. A waterway research hub has been established to support more coordinated strategic research and monitoring.	2016-2020
Chapter 4: Water for agricu	ılture		
Action 4.1 Supporting regional development and change	111	Water corporations are continuing to work with regional stakeholders to support regional development.	Ongoing
Action 4.2 Invest in rural water infrastructure	411	Investment principles have been embedded in decision making, with three irrigation modernisation and domestic and stock pipeline projects complete, and four projects currently under construction throughout the state. An additional 19 feasibility studies are underway or complete, which may generate business cases for further government investment.  Commonwealth co-investment in three new projects was secured in 2019.	Ongoing
Action 4.3 Help irrigation districts adapt	¢	Delivery share review is complete, with actions now being implemented. Rural water corporations are continuing to engage with customers and other key stakeholders to ensure irrigation districts remain affordable and attractive to new businesses.	2016-2020









Action	Status	Highlight	Timeframe
Action 4.4 Reduce barriers to change and support communities in irrigation districts	¢	Victoria's Sustainable Irrigation Program is supporting irrigators to make informed decisions through programs such as Plan 2 Farm. A pilot project is also underway in the Goulburn Murray Irrigation District to reduce barriers to irrigation redevelopment.	2016-2020
Action 4.5 Improve water delivery efficiency in irrigation districts	¢	Water savings protocol and independent technical review in place, while work in evaluating on-farm water use efficiency continues.	2016- 2020
Action 4.6 Manage salinity, waterlogging and water quality	111	Salinity management and monitoring programs are underway and ongoing.	Ongoing
Action: 4.7 Manage irrigation developments	¢	Irrigation Development Guidelines are being implemented while Catchment Management Authorities (CMAs) are reviewing their Land and Water Management Plans.	2016-2020
Action 4.8 Improve salinity management in the Mallee	¢	Investment Guidelines for the Salinity Impact Charges have been drafted for implementation. An interstate comparision of salinity management in the Mallee has been completed and Victoria continues to work with interstate jurisdictions on management of salinity through the Basin Salinity Management Advisory Panel.	2016-2020
Action 4.9 Improve management of emergency water supply	<u>al</u>	The Emergency Water Supply network was reviewed and works completed in 2018. A further \$1.5 million towards improving access to supply points was announced in 2019 as part of drought support, and construction is underway.	2020
Action 4.10 Develop a rural drainage strategy	Ġ	Strategy finalised in late 2018 and implementation is now underway to improve infrastructure and management arrangements for rural drainage.	-
Action 4.11 Balance water recovery for the Murray-Darling Basin	¢	Report on the socioeconomic impacts of the Basin Plan on Victoria has been released and work continues with the Federal Government, other Basin jurisdictions and the Murray-Darling Basin Authority to ensure effective governance of the process to deliver environmental offsets.	Until completion
		The Connections Project is on track for completion in late 2020, including achieving the targeted 429 GL long-term average annual water recovery.	









Action	Status	Highlight	Timeframe
Chapter 5 Resilient and live	able cities	and towns	
Action 5.1 Use diverse water sources to protect public spaces	¢	Through urban water strategies, water corporations have identified ways to meet future demand through diversification of water supplies. On ground opportunities for increased use of diverse water sources are being identified and progressed through the state's Integrated Water Management (IWM) Forums.	Ongoing
Action 5.2 Better urban water planning to address key challenges	8	All urban water strategies released in 2017, including the Melbourne System Strategy.	_
Action 5.3 Reinvigorate water efficiency programs for Melbourne and regional Victoria	411	Water corporations are continuing to promote T155 (metro) and Target Your Water Use (regional) programs and the Schools Water Efficiency Program has reached its 2020 target of 1200 schools registered. A Water Efficiency Strategy promoting collaboration has been supported by all urban water corporations.	Ongoing
Action 5.4 Make the most of our investment in wastewater	411	Melbourne Water released its Melbourne Sewerage Strategy in 2018. Opportunities for resource recovery from wastewater are being explored through the Strategy and through IWM Forums and Intelligent Water Networks. A steering committee has been established with water corporations and local government representatives to prioritise actions to improve on-site domestic wastewater management.	Ongoing
Action 5.5 Improve stormwater management for greener environments and healthier waterways	Ш	Victoria Planning Provisions have been amended to extend stormwater management requirements of most development types. Building regulation reform commenced to improve stormwater management is under consideration. Development of local placebased targets for stormwater management is underway.	2016- 2020
Action 5.6 Work across government for healthy and resilient urban landscapes	411	Water related benefits incorporated into key strategies, including Plan Melbourne, Metropolitan Open Space Strategy and Yarra Strategic Plan, as well as into the Metropolitan Partnerships. Urban land use planning instruments, standards and guidelines are being progressively aligned with water-related benefits that support healthy and resilient urban landscapes.	Ongoing
Action 5.7 Represent community values and local opportunities in planning	111	15 IWM forums established across Victoria, place-based IWM Plans are being developed and implemented with a specific focus on the development of Catchment Scale IWM Plans for Metropolitan Melbourne's five catchments, and numerous collaborative IWM projects are	Ongoing

underway.









Action	Status	Highlight	Timeframe
Action 5.8 Put integrated water management into practice	¢	Targeted training and development programs have been undertaken to improve capacity and participation in IWM and planning. Collaborative prioritisation process by IWM forums has led to co-investment and progress of 68 IWM projects, with another funding round currently open.	Ongoing
Chapter 6 Recognising and	managing	for Aboriginal values	
Action 6.1 Recognise Aboriginal values and objectives of water	¢	Supporting eight Traditional Owner groups to undertake on ground projects. The projects explore cultural mapping, seasonal watering plans, water management plans, and research of cultural and environmental flows.	2016- 2020
Action 6.2 Include Aboriginal values and traditional ecological knowledge in water planning	¢	Across Victoria, 23 Aboriginal Water Officers have now been employed. Changes have been made to the <i>Water Act 1989</i> and <i>Catchment and Land Protection Act 1994</i> to recognise Aboriginal cultural values and knowledge in water and catchment management and to include Traditional Owners in these processes.	2016- 2020
Action 6.3 Support Aboriginal access to water for economic development	¢	In partnership with the Federation of Victorian Traditional Owner Corporations and the Murray Lower Darling Indigenous Nations, a suite of projects with 10 Traditional Owner groups is underway.	2016-2020
Action 6.4 Build capacity to increase Aboriginal participation in water management	¢	The Aboriginal Water Officer network has been established as an effective community of practice to build capacity and knowledge of water planning and management.	2016-2020
Chapter 7 Recognising recre	eational vo	ılues	
Action 7.1 Include recreational values in water and waterway planning	¢	Amendments have been made to the <i>Water Act</i> 1989 and recreational and social values and uses are being incorporated into subordinate instruments where relevant.	2016-2020
Action 7.2 Help communities understand how to achieve their recreational objectives	¢	Through the Boosting Recreational Water Use initiative, nine site-based projects are bringing together water authorities, local councils and community groups to improve recreational access and experience at Wimmera, Werribee, Barwon, Maribyrnong, Campaspe Rivers, Moonee Ponds Creek, Blue Rock, Eildon and Eppalock.	2016-2020
Action 7.3 Support recreation at water storages through infrastructure and better information	¢	Water corporations continue to provide recreational management services and facilities at storages and are progressing land and recreation management plans for water storages of significant recreational value.	2016-2020









Action	Status	Highlight	Timeframe
Chapter 8 Water entitlemen	nts and pla	inning	
Action 8.1 Ensure a strong, responsive water entitlement system	¢	Work is being undertaken to rationalise and simplify regulatory instruments for the management of water systems and to improve consistency, transparency and accountability.	2016-2021
Action 8.2 Provide greater flexibility and choice for licence-holders	8	Investigation has been undertaken into the merits of converting take and use licences in unregulated surface water and groundwater systems into water shares and other products.	-
Action 8.3 Investigate increased flexibility for taking water under winter-fill licences	8	Investigation completed, concluding that it would be a highly unreliable source of water. Guidelines are proposed to permit high flow extraction on a case-by-case basis.	-
Action 8.4 Better record and report on emerging significant uses of water	411	Annual Water Accounts continue to report on significant uses of water. Long-term water resource assessment (LTRWA) and Sustainable Water Strategies (SWS) will review risks to Victoria's water resources.	Ongoing
Action 8.5 Ensure a modern compliance regime that works	¢	The majority of actions under the Murray-Darling Basin Compliance Compact are now complete and compliance reports continue to be published annually. A revised non-urban water metering policy has been developed and is under consideration.	Ongoing
Action 8.6 Commence the long-term water resource assessment (LTWRA) process	411	Draft LTWRA for southern Victoria complete. Legislation has been amended to allow for the findings of a LTWRA to be considered through SWSs and to delay the LTWRA for Northern Victoria so that it can align with and inform the Basin Plan review in 2026.	Ongoing
Action 8.7 Commence sustainable water strategy (SWS) reviews	Mi	Central Region SWS Review complete and both the Western Region and Gippsland Region 5-yearly assessments released in late 2018. Consideration of shared benefits, inclusion of climate change scenarios and consultation with Traditional Owner groups have been incorporated into the SWS review process.	Ongoing
Action 8.8 Align the sustainable water strategy (SWS) and long-term water resource assessment (LTWRA) processes	8	Legislation has been amended to align SWS and LTWRA processes.	-
Action 8.9 Improve rural water supply planning	¢	Rural water corporations have improved provision of information on water resource availability through publication of annual water outlooks. Draft guidelines for the development of low flow contingency plans have been developed and consultation with water corporations is underway.	Ongoing









Action	Status	Highlight	Timeframe
Action 8.10 Provide clear information about water resources to the community	411	Annual water accounts released and daily, weekly, and fortnightly reporting has been revised and improved.	Ongoing
Action 8.11 Improve water resource information to support planning and decisions	411	Real-time monitoring in operation, and agreements in place with over 40 regional monitoring partners to continue state wide surface water and ground water monitoring networks.	Ongoing
Chapter 9 Realising the pot	ential of th	ne grid and markets	
Action 9.1 Develop a grid oversight function	411	A grid oversight function, the Water Grid Partnership, has been established and the first biennial statement on function and water status across the state was released in October 2018.	Ongoing
Action 9.2 Plan for future grid augmentations	411	Potential future grid augmentation options will be considered through biennial statements, as well as through SWSs and urban water strategies.	Ongoing
Action 9.3 Improve the effectiveness of water markets	¢	Report on market effectiveness completed and improvements to market oversight in progress. Audits of brokers using the Broker Portal in progress. In 2020, legislation will be proposed to revise take and use provisions.	2017-2021
Action 9.4 Increase water market transparency and information sharing	¢	Enhancements to the Victorian Water Register underway along with targeted communications, including the release of the Water Market Watch app and the Where Can I Trade interactive map.	2017-2021
Action 9.5 Develop the water market in south central Victoria	¢	Phase 1 of the trial is nearing completion. An issues paper on water markets in the region has been developed, along with an options paper on water sharing frameworks.	2017-2021
Action 9.6 Improve trading rules in northern Victoria	¢	Review of Goulburn to Murray trade and operational rules continuing. New assessment process implemented for works licences and extraction shares in the Lower Murray. Initial actions to bring all forms of trade under consistent trading rules are in place.	Ongoing
Action 9.7 Develop trading rules in other water systems	¢	Work is progressing through a review of market effectiveness research, and development of an issues paper into current water markets and sharing arrangements in western Victoria. Also developing a policy for assigning unallocated water in unregulated and groundwater systems.	2019-2021









Action	Status	Highlight	Timeframe
Chapter 10 Jobs, economy a	nd innova	tion	
Action 10.1 Improve engagement with customers and the broader community	411	A continuous program has been implemented to ensure water corporations improve interactions with all customer groups. The Essential Services Commission has implemented the new PREMO water pricing framework to review water prices and ensure water corporations deliver better value for customers. The water sector also continues to participate in regionally-based forums to inform and deliver on Regional and Metro Partnership priorities.	Ongoing
Action 10.2 Consult business on future needs and provide information to support investment	411	Water corporations continue to engage with businesses on future needs and are building this into strategic planning processes.	Ongoing
Action 10.3 Promote innovation in the water sector	¢	Investment has been made in the Cooperative Research Centre for Water Sensitive Cities to help drive innovative solutions to water problems, while all urban water corporations continue to actively participate in Intelligent Water Networks.	Ongoing
Action 10.4 Build capacity and capability in the water sector	¢	Water corporations and CMAs are continuing to work with delivery partners to identify skills gaps and develop programs to improve skills and capacity in the sector, including traineeships, apprenticeships and Director development programs.	Ongoing
Action 10.5 Provide third party access to existing infrastructure	<u>al</u>	Framework for third party access complete and implementation is now underway.	2020
Action 10.6 Drive strong governance and performance	¢	Ongoing engagement across the water sector has improved governance and clarified performance expectations against an outcomes framework.	Ongoing
Action 10.7 Promote gender equity in the water sector	¢	The water sector is developing strategies and goals to increase and support gender equity, including establishment of the Insight executive leadership program for women in water. CMA and water corporation board appointments in 2017 and 2019 achieved over 50% representation by women.	Ongoing
Action 10.8 Increase Aboriginal inclusion in the water sector	¢	The water sector is making positive change to increase Aboriginal inclusion, including the appointment of an Aboriginal Victorian as a fourth commissioner of the VEWH and a significant increase in the number of Aboriginal Victorians appointed to water authority boards, to 14.	Ongoing









Action	Status	Highlight	Timeframe
Action 10.9 Support economic development through Aboriginal participation	¢	The water sector is working with Traditional Owner groups to support increased Victorian Aboriginal self-determination by exploring and developing opportunities for Aboriginal enterprises to supply goods and services for the water sector. Water corporations and CMAs are also developing traineeship and employment programs for Aboriginal Victorians to increase participation in the sector.	Ongoing
Action 10.10 Respond to the Royal Commission into Family Violence	Ġ	The Essential Services Commission has worked with water corporations to amend customer policies to includes training and support, secure handling of information, debt management and referral of affected customers to specialist services.	-
Action 10.11 Find ways to cut red tape	¢	A review of administrative practices was undertaken and amendments have been made to relevant legislation.	Ongoing
Action 10.12 Improve emergency management capability	¢	Emergency response plans have been updated and new ones developed where required. Information systems to improve risk management are under development.	Ongoing
Action 10.13 Deliver <i>Water for</i> Victoria	Ġ	Project Office and Project Control Board established. Water for Victoria progress reports have been published, and monitoring, evaluation and reporting processes are in place for initiatives funded by the Environmental Contribution.	-

 $\circledcirc$  The State of Victoria Department of Environment, Land, Water and Planning 2020.

This work is licensed under a Creative Commons Attribution 4.0 International licence. You are free to re-use the work under that licence, on the condition that you credit the State of Victoria as author. The licence does not apply to any images, photographs or branding, including the Victorian Coat of Arms, the Victorian Government logo and the Department of Environment, Land, Water and Planning (DELWP) logo. To view a copy of this licence, visit creativecommons.org/licenses/by/4.0/

**Cover photo:** Aspendale Gardens Primary School, participant in the Schools Water Efficiency Program. ISBN 978-1-76077-672-5 (pdf/online/MS Word)

## Disclaimer

This publication may be of assistance to you but the State of Victoria and its employees do not guarantee that the publication is without flaw o any kind or is wholly appropriate for your particular purposes and therefore disclaims all liability for any error, loss or other consequence which may arise from you relying on any information in this publication.

## Accessibility

If you would like to receive this publication in an alternative format, please telephone the DELWP Customer Service Centre on 136 186, or email customer.service@delwp.vic.gov.au, or via the National Relay Service on 133 677, www.relayservice.com.au. This document is also available on the internet at www.delwp.vic.gov.au