



What to do

- If you are fully self-supplied (not on a reticulated supply) use this form to claim your rebate(s).
- Attach original receipts for eligible purchases and where required a plumber's receipt and Plumbing Industry Commission (PIC) certificate of compliance and copy of building permit.
- Claims can only be made for purchases made within the eligible period 1 July 2011 to 30 June 2013, except washing machines that are only eligible from 1 July 2011 to 30 June 2012.
- All rebate applications must be received for assessment by 30 September 2013 for products purchased prior to 30 June 2013.
- Mail this form, original receipts and proof of residency (for tenants) to Living Victoria Water Rebate Program at address below.
- If you are on a reticulated supply (water supplied by urban water corporation) please use the **Reticulated water supply** Claim Form (refer to www.water.vic.gov.au or call 136 186).

New houses after 30 June 2005 (This question must be completed if claiming a tank rebate)

Are you claiming Rainwater Tank Rebate? NO YES

If you ticked "yes", and the building permit for your house was issued after 30 June 2005, then that house is not eligible for rainwater tank rebates. See "Rainwater Tanks" under full terms and conditions on the back of this form.

Applicant details

Name _____

Address _____ Postcode _____

Council Name _____ Rate Notice Acc. No. _____

Contact phone number _____

Please advise me by email. Email Address _____

Product information

Type of water saving product you are claiming
(refer to brochure or visit www.water.vic.gov.au for further information)

- | | |
|-----------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|
| Basket of Goods - \$30 <input type="checkbox"/> | Tank to Toilet Connection - \$200 <input type="checkbox"/> |
| Water Audit - \$50 <input type="checkbox"/> | Permanent Greywater System - \$500 <input type="checkbox"/> |
| Dual Flush Toilet - \$100 <input type="checkbox"/> | Rainwater Tank Rebate - \$500 <input type="checkbox"/> or \$900 <input type="checkbox"/> or \$1000 <input type="checkbox"/> |
| Pool Cover with roller/wheel - \$200 <input type="checkbox"/> | Hot Water Recirculator - \$150 <input type="checkbox"/> |
| Showerhead - \$10 <input type="checkbox"/> or \$20 <input type="checkbox"/> | Washing Machine - \$150 (5 star water & 4 star energy rated) <input type="checkbox"/> |

Product description (make, model/size) _____

Australian Standard No. for tank: _____ Certification License No. _____

Place of purchase _____

Evidence

What is the total dollar amount of receipts for each product being claimed? _____

How many purchase receipts have you attached? _____

Do any of your products need to be installed by a licensed plumber? See clause 8 of Terms and Conditions on the back of this form

YES NO

If yes, please supply PIC compliance certificate number _____
and attach a copy of the PIC compliance certificate (if required) and receipt.

EFT Payment for Rebates

All rebate claims will be paid as an EFT transfer to your bank account.

Payment Method for all rebates – Electronic Funds Transfer (EFT)

Financial Institution Name: _____

Bank Account Holder Name: _____

BSB: _____ Bank Account Number (up to 9 digits): _____

Please advise me by email - Address (if different than above) _____

Declaration

I have read and agree to the terms and conditions on the back of this form and certify that the information provided with this application is true and correct.

Signature of Applicant _____ Date _____

Mailing and Contact Details

Mail to:

Living Victoria Water Rebate
Self Supplied
Locked Bag 1
Moorabbin, Victoria, 3189

Phone:

136 186

Full Terms And Conditions

These terms and conditions apply from 1 July 2011.

Eligibility

- 1) These terms and conditions apply to the Home and Garden component of the **Living Victoria Water Rebate Program** (the Program). The Program replaces the Water Smart Gardens and Homes (WSGH) Rebate Scheme. Eligible claims made in respect of the WSGH Rebate Scheme will be honoured until 30 September 2011.
- 2) An eligible customer is an owner or tenant of a residential property that has its own water supply service (is not connected to an urban reticulated water supply of an urban water supplier), has a rate notice account number for the responsible council and who has purchased and installed eligible water saving products at, or for the property, between 1 July 2011 and 30 June 2013.
- 3) A tenant that does not have a rate notice account number for the responsible council for his/her place of residence must attach two documents showing proof of residency to the claim form. Proof of residency documentation may include: lease contracts, VicRoads registration certificates, bank/financial statements and utilities bills (e.g. telephone, gas, electric).
- 4) All claims for a rebate under the Program for eligible products purchased between 1 July 2011 and 30 June 2013 must be received by the Assessor for self-supplied households no later than 30 September 2013.
- 5) Eligible customers, in accordance with clause 2, can claim only one of each "Core Offer" rebate type for each eligible property that they own or occupy over the life of the Program. The "Core Offer" products are: clothes washing machine, pool cover (with roller/freel), permanent greywater system, hot water recirculator, dual-flush toilet, rainwater tank, rainwater tank to toilet and/or laundry connection and water conservation audit. Two showerhead rebates may be claimed. One basket of goods rebate may be claimed each calendar year for each eligible property.
- 6) Applications for the rebates must be made on the relevant application form(s) and mailed to the assessor for self-supplied households (mailing details on form) along with the original receipt(s) from your purchase(s) and any other specified information set out in these Terms and Conditions.
- 7) To qualify for the rebates, original receipts dated between 1 July 2011 and 30 June 2013 must be provided with the application.
- 8) All rainwater tanks, dual flush toilets, permanent greywater systems and hot water recirculators must be installed by a licensed plumbing practitioner who must provide a copy of the Plumbing Industry Commission (PIC) certificate of compliance where the combined cost of the product and associated plumbing is \$750 or greater.
- 9) Product costs plus installation costs must be equal to or greater than the rebate value to be claimed or minimum expenditure where stated

Basket of Goods

- 10) Products in the "Basket of Goods" attract a \$30 rebate when \$100 or more is spent on eligible products within the same calendar year. To receive the \$30 rebate for the "Basket of Goods", singular or multiple invoices must total \$100 or more. One rebate is available per eligible customer per calendar year. The eligible basket of goods products are:
 - Mulch (organic, pebbles, scoria and other similar ground cover)
 - Flow Control Valve / Tap Flow Reduction Device
 - Wetting/Moisture Agent
 - Compost/Mulch Bin
 - Soil Moisture/Rain Sensor
 - Garden Tap Timer
 - Drip Watering System/Weep Hose
 - Trigger Nozzle
 - Temporary Greywater Diverter
 - Shower Timer
 - Waterless Car Wash
 - Rainwater Diverter
 - Flow Interrupter for Toilet
- 11) Receipts for the basket of goods must be from the calendar year for which the claim is being made unless no claim was made in the previous year, then receipts from the previous year may be included as part of your claim for the current year. All receipts must be dated on or after 1 July 2011 to be included.

Rainwater Tanks

- 12) Rainwater tanks connected to new houses that received a building permit after 30 June 2005 are not eligible for the Rainwater Tank Rebate.
- 13) The following conditions and rebates apply to rainwater tank rebates under the Rainwater Tank Rebate:
 - Rainwater tanks with 2,000 – 3,999 litre capacity must be connected to the toilet and/or laundry and are eligible for a \$500 rebate.
 - Rainwater tanks with a 4,000 litre or greater capacity must be connected to the toilet or laundry and are eligible for a \$900 rebate.
 - Rainwater tanks with a 4,000 litre or greater capacity must be connected to both toilet(s) and laundry and are eligible for a \$1,000 rebate.
- 14) The rainwater tank installation must meet any relevant National Construction Code requirements and have a copy of the necessary Council permit (where required). A licensed plumbing practitioner must make this installation, refer clause 8.
- 15) Rainwater tanks must be designed and manufactured to the relevant Australian Standards to be eligible for a rebate under this scheme. Rainwater tanks must be certified to the relevant Australian Standards before 1 July 2012 to be eligible for a rebate after this date.
- 16) Rainwater tanks must be used for the collection and storage of rainwater. Where the rainwater tank is connected to the household reticulated water supply, appropriate measures for backflow prevention must be used.
- 17) A rainwater tank must be installed with relevant internal connections to the toilet and/or laundry within 12 months of the date of purchase.
- 18) For the purpose of the rebate, the capacity of a rainwater tank will be the total capacity for one or more tanks purchased and installed as a single installation, ie two tanks, one of 2,000 litres and one of 3,000 litres can be considered as a 5,000 litre tank.
- 19) A \$200 rebate is available when an existing tank of 2000 litres or greater is connected to the toilet and/or laundry. A licensed plumbing practitioner must make this connection, refer clause 8.
- 20) Where a toilet or laundry connection is put in place on an existing tank the customer is only eligible for a \$200 tank to toilet/laundry connection rebate. No rebate is provided where a laundry connection is installed on an existing rainwater tank already connected to a toilet(s).

Permanent Greywater Systems

- 21) A \$500 rebate is available for the purchase and installation of a permanent greywater system that is compliant with the Environment Protection Authority (EPA) publications, **Greywater use around the home** and **Guidelines for environmental management: Code of practice – onsite wastewater management**. This rebate may be claimed where the product is installed for a new home.

- 22) Treatment type permanent greywater systems must be approved by the Victorian EPA and listed on the website, www.epa.vic.gov.au and non-treatment systems must be assessed by the Department of Sustainability and Environment and listed on its website at: www.water.vic.gov.au.
- 23) Permanent greywater systems must not contain blackwater (water from a toilet or septic tank). The systems must also have the necessary Council permit (where required). Greywater systems must include subsurface irrigation. A licensed plumbing practitioner must make this installation, refer clause 8.

Toilets, Water Audits and Showerheads

- 24) To receive a \$100 rebate for a dual-flush toilet (cistern and/or pan), the new toilet must be 3 Star WELS* rated, 6/3 litres or better and replace an existing less efficient toilet system, including an upgrade from an 9/4.5 litre to 6/3 litres or better. Toilets installed in new houses are not eligible for the rebate. A licensed plumbing practitioner must make this installation, refer clause 8.
- 25) To receive a \$50 rebate for the water conservation audit, a copy of the audit report and original receipt from a registered business are required. An audit must assess water usage within or outside the home or both and provide information to the customer on current use and options to improve water efficiency.
- 26) To receive a \$10 rebate for a showerhead, the product installed must be at least a 3 Star WELS* rated (use 9 litres of water or less per minute) and must cost between \$30 and \$100 for each showerhead purchased.
- 27) To receive a \$20 rebate for a showerhead, the product installed must be at least a 3 Star WELS* rated (use 9 litres of water or less per minute) and must cost more than \$100 for each showerhead purchased.
- 28) Two showerhead rebates may be claimed for each eligible property owned or occupied.

Clothes Washing Machine

- 29) To receive the \$150 rebate for a clothes washing machine, it must have at least a 5 Star water (WELS*) rating and have an energy rating of at least 4 Star.
- 30) The clothes washing machines must be purchased for personal residential household use within Victoria only and must not be resold or used for commercial applications.
- 31) The clothes washing machine must be purchased, installed and operational for the rebate to be claimed.
- 32) The rebate for a clothes washing machine is only available for a period of 12 months and this rebate will finish on 30 June 2012. All washing machine rebate claims must be lodged by 30 September 2012.

Swimming Pool Covers

- 33) To receive a \$200 rebate for a pool cover, the pool cover must be purchased with a roller or device to assist with the covering/uncovering of the pool and be a Smart Approved WaterMark product. Please refer to the Smart Approved WaterMark website, www.smartwatermark.org for further information.
- 34) The pool cover must be a minimum thickness of 400 microns and be UV stabilised. Liquid pool covers are not an eligible product.
- 35) Solar blankets are eligible provided that they meet the criteria in clauses 33 and 34 above.
- 36) The area of the pool cover must be equal to or greater than the area of the pool itself for it to be eligible for a rebate. Where there is a pool and spa in one, the cover must cover both to be eligible for a rebate.
- 37) A rebate for a pool cover is not payable until after the swimming pool is fully completed and operational.
- 38) This rebate is not eligible for covers for spas.

Hot water recirculators

- 39) To be eligible for a \$150 rebate, the hot water recirculator must divert the cold water from the hot water pipes back to the household water-supply system. An eligible hot water recirculator must not discharge to an external tank. This rebate may be claimed where the product is installed in a new home. A licensed plumbing practitioner must make this installation, refer clause 8.

General

- 40) Delivery and installation charges can be included as part of the total purchase price.
- 41) Rebate recipients consent to and recognise that the Victorian Government or an appointed representative may contact them to conduct research about and audit the conservation products purchased.
- 42) All rebates will be paid by Electronic Funds Transfer (EFT) to the applicant's bank account. Banking details must be provided by filling in the relevant details on the claim form. These payments may take around 10-12 weeks to process.
- 43) Applicants must repay any rebates paid to them under this Program if any of these terms and conditions are found to have been breached by the applicant.
- 44) The Victorian Government reserves the right, at its sole discretion and at any time, to change any or all of the Terms and Conditions for the Program or to cancel the Program.
- 45) The applicant(s) acknowledges and agrees that as far as the law permits, the Victorian Government accepts no liability in respect of any claim, cause of action or loss or damage arising out of or in relation to, any rainwater tank system, permanent greywater system, the consumption of any water from such rainwater or other tank systems or other conservation products subject to this rebate program. The applicant(s) agree that they will indemnify and keep indemnified the Victorian Government from any claim or liability arising out of or in relation to any rainwater tank system, permanent greywater system, the consumption of any water from such rainwater or other tank systems or other conservation products subject to this rebate program and application to the extent that any claim or liability is not caused by the Victorian Government's negligence or a breach by them of this Application or any other term implied by law.
- 46) In accordance with Privacy legislation we advise you the information collected here will be used to process applications for rebates on purchase of water conservation products. The information may be used to provide you with information about services and products and be disclosed to the Department of Sustainability and Environment or the Minister for Water on matters relating to the rebate offer. This information may be disclosed to the relevant government agencies for these purposes or if required by law. You may gain access to the information the rebate assessor has about you by contacting the assessor at the mailing address on the front of the claim form.
- 47) This publication may be of assistance to you but the State of Victoria and its employees do not guarantee that the publication is without flaw of any kind or is wholly appropriate for your particular purposes and therefore disclaims all liability for any error, loss or other consequence which may arise from you relying on any information in this publication.

* The *Water Efficiency Labelling and Standards (WELS)* is Australia's national mandatory water efficiency and labelling standards. For more information about the WELS program visit www.waterrating.gov.au